

Open Conferences

Meet the oppressed and the lowly periodically in an open conference and conscious of the divine presence there, have a heart-to-heart talk with them, and let none from your armed guard or civil officers or members of the Police or the Intelligence Department be by your side, so that the representatives of the poor might state their grievances fearlessly and without reserve.

For I have heard the prophet of God say that no nation or society, in which the strong do not discharge their duty to the weak, will occupy a high position.

Bear with composure any strong language which they may use, and do not get annoyed if they cannot state their case lucidly. Even so, God will open for you his door of blessings and rewards. Whatever you can give to them, give it ungrudgingly and whatever you cannot afford to give, make that clear to them in utmost sincerity.

There are certain things which call for prompt action. One of them is correspondence regarding the redress of grievances, which your heedless staff have been unable to tackle. See to it that petitions or applications that are submitted for your consideration, are brought to your notice without any delay, however much your officers might try to intercede them. Dispose of the day's work that very day, for the coming day will bring with it its own tasks.